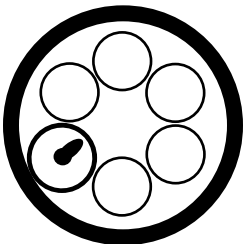


How to check for a leak

Make sure no one is using any water (e.g. taps, toilet, laundry, or dishwasher). Locate your water meter, which is under a 10 x 15 inch metal or concrete lid located outside on the property line. If your lid has a black plastic disc on it, then take care not to damage the wires attached to the meter head when removing and replacing the lid. Determine from the pictures below which meter type you have and what is the leak indicator. Watch the meter for 10 to 15 minutes. If the indicator is moving then there is water flowing through your meter and a possible leak somewhere in your water system. Saanich is not responsible for detecting or fixing water leaks on private property. If you fix an underground leak you can apply to Saanich for a reduction in the water bill.



Newer meters have a red triangle or needle that moves when water is flowing through the meter. Watch this to detect a leak.



Older meters have clock faces. The face that is located in this example is the ten gallon dial. The ten gallon dial is the leak indicator.



Contact us:

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Website: www.saanich.ca

For information on water quality, conservation, watering restrictions, and fixture rebate programs please visit the CRD website at www.crd.bc.ca or phone (250) 474-9600

Saanich Finance Division
Utility Billing Department

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Saanich Utility Billing

Do you know where your water meter is located?

If you do, and you are keeping the meter clear and accessible, we thank you for your cooperation in helping us to provide accurate readings of your water meter.

If you don't know where your water meter is, read on for tips on finding it and keeping it clear and accessible for our meter readers.

Most residential meters are located on or near the property line that divides municipal and private property. Typically they are accessed through a rectangular concrete lid but some are accessed through a rectangular metal lid in the driveway. If you can't locate your meter because of overgrown vegetation, then try to find your neighbour's meter. Determine how far your neighbour's meter is from the road or sidewalk and use this measurement as a guide to finding your own meter.



Concrete lid in lawn



Metal lid in driveway

Keeping the meter clear

Water meters become overgrown with vegetation over time. Planting hedges, shrubs and plants next to a water meter box will require you to maintain access to the water meter in the future. Meter readers require access that allows them to stand over the meter box to properly lift and replace the concrete or metal lid. Typically this access would be three feet around the meter box and four feet above it.



A typical water meter; it looks clear because you can see the meter lid. But the vegetation prevents the meter reader from standing over the box.



The vegetation has been trimmed back to allow the meter reader to stand over the box.

could save you money...

Saanich reads your water meter every four months. With the rising cost of water, keeping the meter clear to avoid estimating the meter reading becomes even more important. Often it is only by reading the meter that a leak is discovered in your water system. A meter that is estimated means that it won't be read again until the next four month billing cycle. A leak in your water system could go undetected, and that means you will pay an additional cost for the wasted water.



Before trimming



After trimming

Meter lids located in the lawn become overgrown with grass and need to be trimmed so the meter lid can be removed and replaced easily.



Before trimming



After trimming

Touch Pad meters are read with an electronic wand touched to a sending unit embedded in the lid. These meters still require complete access to the meter box to allow for meter checks, maintenance and emergency shutoff.



Touch Pad meter in lawn